



*****ATTENTION*****

NEW HOST HOTEL CCA NATIONAL 2017

Without any prior notification we received notice on Wednesday, 10/12/2016 that our host hotel for CCA 2017, Red Lion Woodlake, would be closing its doors as of December 12, 2016.

We immediately jumped into action and were able to secure the beautiful Hilton Sacramento Arden West. The hotel was recently renovated and is very excited to host our event. The Hilton has gone above and beyond to accommodate our requests. It is pet friendly, has newly renovated rooms, an on site restaurant, room service, lounge/bar, coffee cart and many other amenities. All parking fees will be waived for the hotel guest. There is plenty of flat lot parking to accommodate large vehicles. The hotel has ample grassy areas all around the property for walking dogs. The Hilton is 1.6 miles from Cal Expo, directly across the freeway from Arden Fair Mall and every kind of dining you could want. The hotel will provide free scheduled shuttle service to and from the show site as well as the Arden Fair Mall. We could not be more excited.....you know the saying "everything happens for a reason." We are positive our members will be just as happy and excited!

For a large majority of guests already with a reservation, your names have been carried over from the Red Lion to the Hilton. The Hilton is honoring the original pricing of \$95 single/double, \$105 triple and \$115 quad, **for our original contracted number of rooms we had with the Red Lion.** To be fair, we have received the rooming list from the Red Lion with the reservations in order of how they were received. To protect the privacy of all guests, only your name, email address, dates of your stay, and room type, are being shared between the two hotels. Other personal information such as address, phone number & credit card numbers have not been transferred. The Hilton has the names of who will receive the original price of \$95 single/double, \$105 triple and \$115 quad. **Again this was based on the order in which your reservations were received.** There will be a one-time \$50 nonrefundable pet fee for anyone with dogs in the room.

1. Below are the steps you need to take if you ALREADY had a reservation with the Red Lion and your name was in their block of original contracted number of rooms:

- The Hilton Sacramento Arden West has created a new guestroom reservation for you based on your original booking with the Red Lion.
- The Hilton Sacramento Arden West will email a confirmation letter with a reservation number directly to you. Please check your email and junk email.

IMPORTANT:

- To guarantee your reservation with a credit card please call the Hotel reservation number at 800-445-8667 with your confirmation number prior to December 1, 2016.
- Note: Your reservation is not secure until a credit card number is received.

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2. Steps you need to take if you made a reservation with the Red Lion and HAVE NOT RECEIVED a confirmation email from the Hilton Sacramento Arden West.

IMPORTANT:

- Call the Hilton Sacramento Arden at 916-922-4700 x 0 directly. The front desk will check to see if you have a reservation that was booked in the original block of contracted number of rooms at the Red Lion or not. If not, you may make a new reservation at the prevailing rate.

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3. Steps you need to take if you HAVE NOT made a reservation at the Red Lion and wish to book a guestroom at the Hilton Sacramento Arden West.

- Please call the Hilton reservation number at 800-445-8667 for the best available rate.

Please feel free to contact myself, or Marian Darrow with any concerns or questions you may have.

Thank you and we look forward to seeing everyone!

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